Rental Policy - Please read carefully

Sandbanks Summer Village, ONTARIO Canada Please visit this link for our Rental Agreement

SANDBANKS SUMMER VILLAGE RENTAL POLICY - PLEASE READ CAREFULLY

IT IS IMPORTANT YOU READ AND ACKNOWLEDGE ALL OF THE FOLLOWING TERMS AND CONDITIONS PRIOR TO PROCEEDING WITH YOUR RESERVATION REQUEST.

- 1) This reservation request is not a guarantee as to availability until a "vacation advisor" contacts you to verify the unit's status, and your eligibility as outlined below.
- 2) Sandbanks Summer Village Resort Management Inc. provides accommodations for anyone 21 years and older. If younger you must be accompanied by a parent or guardian.
- 3) All online reservations will be confirmed by email within 24 hours and are not considered finalized until then. Rates and cottages displayed may be subject to change until finalized. Prices quoted are based on a four person occupancy and are subject to change with occupancy above 4 people. Children 2 years of age and under are exempt from Extra Person fees. Maximum occupancy per cottage is 6 people. Additional fees will be applied as required upon review of rental details.
- 4) This reservation is not binding until tenant has received a rental confirmation of the reservation. In order to ensure a happy, safe and enjoyable holiday experience, please advise us in advance if there are any allergies/health concerns.
- 5) Tenant understands these properties are individually owned, and equipped according to the tastes and preferences of the owner. No guarantees can be made to the guest about expectations of quality of furnishings. Agent will make every reasonable effort to have any malfunctioning appliances (air conditioners, hot tubs, dishwashers, televisions, etc.) repaired during the stay, but no refunds for inoperative appliances will be offered or expected. Pets are not allowed.
- 6) All of Sandbanks Summer Village Rental properties require a security deposit with a Credit Card (Visa or Master Card) to be held as insurance against excessive cleaning, damage, or unpaid balances. This gives the property owner the ability to recover any expenses incurred from obvious neglect or from additional cleaning due to the cottage being left in an abnormally dirty condition. Also included in a charge to the security deposit would be long distance phone calls, and nuisance service calls.

The property is inspected before tenant's arrival and after tenant's departure, and the card will only be charged if problems are noted. Should property damage occur during a guest's stay, it must be reported immediately in writing, to Sandbanks Summer Village Rentals.

- 7) Check-In time is at 4:00 P.M.; keys are to be picked up at our check-in office. Check-Out time is at 10:00 A.M. Sandbanks Summer Village kindly requests that the cottage is left in a reasonably clean condition and any trash is removed upon departure.
- 8) Payments and Cancellation Policy: A deposit of 50% of the total rental cost is required for final confirmation. Balances must be paid in full 30 days prior to arrival. Personal cheques are accepted if more than 30 days prior to check in. Only MasterCard and Visa credit cards are accepted. Any payments made within 30 days of arrival must be made with guaranteed funds (credit card, certified cheque, cashier's cheque, money order, traveler's cheques, or cash). Full refund less \$100 cancellation fee for cancellations made 31 days or more prior to arrival. No refunds are made for cancellations 30 days or less prior to arrival.
- 9) While we do not expect any changes to your reservation, a similar cottage of equal standard will be provided should the original cottage booked not be available for reasons beyond our control.

I HAVE READ AND ACKNOWLEDGE THE ABOVE PROVISIONS AND NOW WISH TO MAKE A RESERVATION.